



ACCEPTABLE USE POLICY

LISCO's Acceptable Use Policy (AUP) is designed to help protect our customers, and the Internet community from irresponsible or illegal activities. The LISCO Fair Access Policy (<http://lisco.com/PDF/FAPolicy.pdf>) (FAP) is included in the AUP as well. The FAP specifies the amount of traffic that your connection can use in a calendar month. As good net citizens, we prohibit the impersonation of others, unsolicited commercial appeals, and any disruption of Internet services. Examples of such activities are given as follows:

E-MAIL

Commercial e-mail: Sending unsolicited commercial e-mail is prohibited. Using a LISCO e-mail address to collect responses from unsolicited commercial e-mail is prohibited.

Mass Mailing: Sending large volumes of unsolicited e-mail is prohibited. Sending unsolicited mass mailings to 50 or more email users is prohibited.

Harassment: Sending threatening or harassing e-mail after being requested to stop, is prohibited. Extremely threatening or harassing e-mail is prohibited always.

PEER-TO-PEER FILE SHARING

Peer-to-peer file sharing where the customer's computer is used to serve music or video files to the Internet is not acceptable use. The bandwidth demands of this usage can be excessive and transfer of copyrighted material without appropriate permission is illegal.

VIRUSES, WORMS, TROJAN HORSES, ETC.

Customers are responsible to maintain their computers so that they do not become a source of virus infection for others. Inaction or refusal to remove viruses and the like that pose a threat of infection will result in the deactivation of the responsible customer's account.

NEWS

Newsgroup Spamming: Excessive cross-posting, or posting the same article to several newsgroups, is prohibited. Generally accepted standards allow no more than 10 newsgroups, or cross-postings, for a single article or substantially similar articles. Such articles may be cancelled.

Off-Topic or Inappropriate Postings: There is no restriction on content, except as defined by each newsgroup. Continued posting of off-topic articles is prohibited. Please note that commercial advertisements are off-topic in the vast majority of newsgroups.

INTERNET RELAY CHAT (IRC)

The use of IRC bots is prohibited, as is the violation of any accepted policies on IRC servers. If LISCO is banned from a server, the offending account will be terminated.

GENERAL

Impersonation: Attempting to impersonate any person, using forged headers or other identifying information, is prohibited. The use of anonymous remailers and nicknames does not constitute impersonation.

Network Unfriendly Activity: Activities which adversely affect the ability of other people or systems to use LISCO services or the Internet is prohibited.

Privacy Violations: Attempts, whether successful or not, to gain access to any computer system, or customer's data, without consent is prohibited.

WEB HOSTING

LISCO will not host web sites which involve illegal activities such as the illegal transfer or use copyrighted materials or any fraudulent solicitation.

LISCO will not host web sites of an offensive nature such as ones involving pornography, gambling, extreme violence, racial or ethnic hatred.

LISCO reserves the right to protect its system and its customers by not hosting sites that would be deemed generally offensive and be likely to provoke responses such as Denial-of-Service attacks upon its servers and system.

FINANCIAL

Re-selling service without express written consent from LISCO is prohibited. Offering any public information service, such as running a web server or FTP server, is also prohibited without express written consent from LISCO. Using programs to defeat system timers limiting inactivity is prohibited. Untimely payment of any and all amounts due may result in account cancellation.

PRIVACY

It may be necessary for LISCO employees to examine system accounting logs and other records to resolve system problems. LISCO reserves the right to access an account's mailbox to resolve system problems or mail system errors.

In addition, LISCO will cooperate with the appropriate legal authorities in investigating claims of illegal activity, including but not limited to illegal transfer or use of copyrighted material, postings or e-mail containing threats of violence, or other illegal activity.

LISCO makes no guarantee and assumes no liability for the security of any data on any server including "secure servers."

Our customers are reminded that no computer system should be considered safe from intrusion. E-mail may pass through many computer systems, and should not be considered a secure means of communication unless encrypted. Even then, information is only as secure as the encryption method.

RATIONALE

This document provides a general understanding of LISCO's policy on the Acceptable Use of LISCO services. Common sense and judgment are a necessary part of any system of rules, and this AUP is no exception. Of course, flagrant or repeated violations of the Policy are viewed in a very different light than minor infractions.

Protection of our customers and our resources, the ability to provide quality service to our customers, conformance with existing law, and the protection of our reputation as a service provider are all contributing factors to decisions on AUP violations.

If a LISCO account is used to violate the AUP, we reserve the right to terminate service without notice. Our preferred course of action would be to advise the account owner of the inappropriate behavior and corrective action necessary. However, flagrant violations of the AUP will result in immediate termination of service.

In the event that an account is temporarily inactivated as a result of any prohibited activities, the account may be subject to reactivation charges and/or deposit requirements to be determined by LISCO.